Submit a Credit



- 1. To submit a credit against a submitted invoice, click on Create Invoice.
- 2. In the top section, enter the PO number for the credit, the Credit Memo number and date. Change the Type to Credit Memo. Add your attachment (pdf copy of invoice is required)
- Use the Select & Add icon only (never use the + sign or your invoice will be rejected)
- In the Search Results highlight the line(s) you are crediting and click Apply until you have all your lines selected. If all PO lines are on your invoice, you can use Select All. Click OK and the lines will be available for editing.



Purchase Order

l ine

Schedule

Number

Number

22105-3



Supplier Item

Number

Item Description

Newmont-Musselw

Ship-to Location

900005 - Main War

Apply

Ordered

2,500.00

OK Cance

Consumption Advice

Line

Submit a Credit

- Edit the negative quantities on Goods POs or dollars on Service POs to match your credit (Ensure the Tax Classification box is empty)
- Click Invoice Actions and select Calculate Tax (you will see the Summary Tax line populate). Your credit memo should balance to the Invoice Amount in the bottom corner. Click Submit. The credit is now submitted, and you will see a green confirmation message.

NOTE: If you are issuing a credit for an RMA for goods that includes a restock fee, please reach out to the buyer for instructions on how to proceed.





